

# Director Morrow: Hoping board makes the right changes



**DARCY MORROW,  
DIRECTOR, UNIT IV**

The Gathering of the Clans Powwow in Manistique was a huge success. Thank you to everyone who volunteered, brought a dish to pass for the feast meal, donated an item for the auction or just attended the powwow. We hope to see you all again next June. Thank you to the committee members for their hard work and dedication: Betty Neadow, Rita Glyptis, Viola Neadow and Denise Chase. I would like to especially thank Viola Neadow for all the behind the scenes work she does, it is greatly appreciated.

Congratulations to all the winners of this election. Denise Chase will continue to represent Unit IV; she was also re-elected as vice chair. I would like to thank Joan Carr-Anderson,

Debra Pine and DJ Malloy for their service to the members of our tribe. Each one of them will continue to do good work in their communities. Joan Carr-Anderson retired this election but she is one lady I will never forget. Many road trips and laughs later, she has a special place in my heart. She will be missed but not forgotten. She left Unit V in good hands with newly elected Rita Glyptis.

Since the election, we have only had one official board meeting, so at this point we will see what direction this new board takes. I can only hope that this board will make the right changes for the right reasons. During financial review last week the casinos presented numbers that are not acceptable. Our five Kewadins' consolidated coin in is down \$2.8 million for the first half of the year. Last year, we didn't meet our bank covenant, which ended up costing us money and no one was held accountable for this.

When this tribe and our members count on the revenue from these five facilities to help provide the services the tribe offers, it a shame to watch politics take the place of a business decision. I feel sorry for all the team members who are working under the mismanagement of our facilities.

I hold the top management at each facility responsible for the

mess we have on our hands. The lack of management shows in our numbers! If these managers were working nights, weekends and were actually on the floor talking to customers, we may find out what the problems are. Talk to the frustrated team members — they have lots of input on what customers want or don't like. Management just allowed new restaurant menus to be implemented without training

staff properly on the menus or the changes to the point of sale system. One of our restaurants didn't even have the new menus for customers to order from! Who do we hold accountable? Management needs to be held accountable but our problem is lack of management.

I have worked for the tribe as an assistant casino manager and a casino general manager, both Christmas and St. Ignace (Shores)

were under my management when each built a new facility. I have been very successful in running our business in the past, but my voice gets lost at the board table when politics, friends and family take a front seat to what is right for our tribe and our members.

Thank you,  
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